



WORKPLACE VIOLENCE TRAINING CURRICULUM

Purpose: Workplace Violence Prevention Training will provide awareness, insights, techniques and concrete strategies to create a safer and more secure working environment.

Time: 1.5 hours

Materials: n/a

Learning Objectives:

- Define the types of workplace violence.
- Summarize the risk factors for workplace violence, including those specific to the healthcare industry.
- Identify safety hazards that put workers at risk for becoming victims of workplace violence.
- Recognize measures for dealing with aggressive persons in the workplace.
- Describe the elements of a workplace violence prevention program.

Training Outline:

1) Workplace Violence (1 hr)

- a) What constitutes workplace violence
- b) Types of violence that can occur in the workplace
- c) Identifying risk factors
- d) Recognizing and reducing security hazards
- e) Prevention strategies
- f) Handling an aggressive person
- g) Responding to and reporting workplace violence